

BUFFALO 201

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Friedman et al.
Serial No. : 09/579,370
Filed : May 26, 2000
For : VOICE OVER INTERNET CALL CENTER INTEGRATION
Examiner : Shick C. Hom
Art Unit : 2616
Customer No. : 10037

June 20, 2007

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 C.F.R. 1.111

In response to the Notice of Panel Decision from Pre-Appeal Brief Review, please amend the application as follows:

SH
O.K.
to enter.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Friedman et al.
Serial No. : 09/579,370
Filed : May 26, 2000
For : VOICE OVER INTERNET CALL CENTER INTEGRATION
Examiner : Shick C. Hom
Art Unit : 2666
Customer No. : 10037

April 11, 2007

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 C.F.R. § 1.116

In response to the Advisory Action dated April 4, 2007, and further in response to the Final Office Action dated October 29, 2006, the time for response to which expires January 26, 2007, please amend the application as follows:

SH
ok. to
enter